



“Working with you to Protect the Environment”

To All Customers of the EMUA,

We welcome you as a customer of the EMUA and would like to advise you of some of our methods of operation which are possibly different from what you have experienced with other sewer and/or water companies. Please pay particular attention to the following:

1. The EMUA charges interest on all past due bills. Bills are due when dated and interest is charged on the first day of the following month; therefore, payment must be received in this office prior to the last business day of the month to avoid having interest charged. No exceptions are made.
2. Water Meters: Maintenance of the water meter is the responsibility of the EMUA; however, the homeowner is responsible for protecting the water meter. It is especially important that the meter be protected from freezing. Homeowners will be charged the prevailing rate for any meter that has to be replaced due to freeze-up. If you think this may be a problem, please contact a plumber for help.
3. The homeowner is responsible for maintenance, stoppages, breaks, back-ups, etc. on the entire sewer lateral from the main in the street to the house. We suggest, however, that prior to calling in an outside contractor to correct the problem, you first contact the EMUA who will check the main in the street and advise you on the best way to proceed. The EMUA will not be responsible for bills incurred by a homeowner where the fault lies with the EMUA and the EMUA had not been previously contacted.
4. Water will be shut-off for non-payment of bills regardless of the excuse. Water will not be turned back until a payment is received.
5. As all charges of the Authority are lienable against the property, homeowners are responsible for all bills. As a courtesy the Authority will send a duplicate bill to the tenant. Contact this office if you would like to make such an arrangement; however, please remember that the homeowner is ultimately responsible for all charges against the address.
6. Fire hydrants are flushed on a continuous basis for two full weeks in April and October. You can expect some rusty or cloudy water and temporary drops in water pressure. Discolored water is not harmful and will clear within a few hours, however, clothes washing is not advised during this operation. All customers should flush their hot water tanks as soon as possible after flushing is completed.

If you have any further questions, please feel free to call 856-983-1878. The office hours are from 8:00AM-4:00PM Monday through Friday. Be further advised that the phone number 856-983-1878 is also the emergency number for the EMUA. The EMUA provides emergency service 24 hours a day, 7 days a week.

Again, welcome to Evesham Township!



EVESHAM
MUNICIPAL UTILITIES AUTHORITY

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Change of Ownership

Date: _____

Name: (Please Print) _____

Service Address: _____

Mailing Address (if different): _____

Settlement Date: _____

Home Phone Number: _____

Cell Phone Number: _____

E-Mail Address: _____

Would you prefer electronic billing: Yes No (Please send by U.S. Mail)

Does your home have a lawn sprinkler system: Yes No

I agree to comply and abide by the rules, regulations and rates of the Authority.

Owners Signature: _____

Mailing Address: _____

(Please complete this form and return it to the Evesham Municipal Utilities Authority.)