

WATER METER REPLACEMENT PROGRAM

The Evesham Municipal Utilities Authority continually upgrades and improves our water system and facilities to provide a reliable, high quality water supply to our ratepayers. The water meter replacement program is an important part of upgrading our water system.

Water meters are an important component of the Evesham Municipal Utilities Authority's water system. Every residential and commercial customer is equipped with a water meter to track consumption. Water meters are mechanical devices and like all mechanical devices wear with age. To ensure that the Evesham Municipal Utilities Authority can accurately track individual usage for billing purposes and also monitor and evaluate community water demands, the old water meters will be replaced. The new water meters being installed will be automatic meters that transmit the meter readings to a handheld or mobile device. This technology will minimize estimated meter reads, prevent reading errors and improve efficiency.

FREQUENTLY ASKED QUESTIONS

How do I know if my water meter needs to be replaced?

Every customer account that needs their water meter replaced should have received a letter from the Evesham Municipal Utilities Authority announcing the water meter replacement program and a letter from 4RO Services, Incorporated on how to schedule an appointment.

Who will install the new meters?

The Evesham Municipal Utilities Authority has hired a private contractor, 4RO Services, Incorporated, to replace the old meters.

How do I know the installer works for the Evesham Municipal Utilities Authority?

4RO Services, Incorporated employees will wear uniforms, carry a photo identification badge, and drive a clearly marked 4RO Services, Incorporated vehicle.



Do they need to come inside my house?

Yes. All water meters in Evesham Township are located inside our customer's residences.

How long does the installation take?

A typical installation will take about 30 minutes. There will be a temporary service interruption while the meter is being replaced.

Is there a charge to replace my existing water meter?

There is no charge for the new water meter.

Will my water bill increase?

Not necessarily. In some cases, your water and sewer bill may increase, but only if the current water meter is under registering consumption.

What if there is a leak at the meter after the installation?

Please call 4RO Services, Inc. at (856) 795-3612.